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Our solution provides total Loss Control cycle from automatically creating service/inspection/survey requests from policy or claims data to providing the final service/survey reports to Loss Control Engineers or Underwriters.

### Value Proposition

-  *Integrated Workflow Tracking and Management System (server version) and Field (laptop version) inspection software*
-  *Secured web-based on-line access to Clients (insured) for the Completed Inspection/Service Reports*
-  *Rule based auto creation of Inspection/Service requests*
-  *Integrated Form Designer to build custom forms/templates*
-  *Rule based auto routing and assignment system*

### Features

-  *Allocation of Budgets (Account level and Activity level)*
-  *Create Requests for Service (RFS)(Surveys/Inspections/ Service Visits)*
-  *Assign RFS to in-house Loss Control Consultants or Vendors*
-  *Rule based automatic RFS routing*
-  *Track Recommendations/ Follow-up*
-  *Complete workload balancing support*
-  *Download/Upload of RFS data for off-line work*
-  *View Survey/ inspection Reports on-line*
-  *Create/ Track Service Plans*
-  *Manage and Track work (My work)*
-  *Rule based e-mail alerts*
-  *Survey/Inspection Report generation*
-  *Record Time and Expenses*
-  *Approval Survey/Inspection Reports*
-  *Approval of Time and Expenses and Invoicing*
-  *Complete Management reports*
-  *Supporting all lines of business*
-  *Enables B2B communications between carriers and fee service companies*

24x7 Ops is a full service Business Process Outsourcing firm servicing the Insurance and Financial industries. The senior management team has over 20 years experience in the Insurance industry and fully understands the challenges regarding Loss Control and Premium Audit. Our solution provides superior results because of our unique business model, proprietary software, robust processes, continuous training and strict quality control systems and processes. Our approach is simply to pilot the service risk-free to fully demonstrate the capabilities and value proposition.

