



24x7 OPS Premium Audit Solution is a web based online workflow tracking system that streamlines and gives you total control over the Premium Audit Process.

24x7 OPS Premium Audit Solution allows you to electronically manage your Premium Audit process from creating audits automatically from policy data to providing the final audit report to the underwriter. The best part of it is that it can be accessed anytime and from anywhere.

Our Value Proposition includes

- ☐ Flexible engagement model (ASP / In-house Hosting)
- ☐ Integration support with your policy & imaging systems
- ☐ Data conversion and migration support
- ☐ Free Trial Offer

Workflow Tracking and Management System

- ☐ Web-based integrated Workflow Tracking and Management System (Server) and Field Audit Software (Laptop)
- ☐ Provides a dashboard for quick look at audit status
- ☐ Rule based audit routing/assignment to auditors based on customizable rules/criteria
- ☐ Supports assignments (re-assignments) for mail, phone and physical audits
- ☐ Load balancing of Auditor workload
- ☐ Audit inventory management with Scheduling, Rush and late audit flagging
- ☐ Online tracking of solicitations, follow-up letters
- ☐ Batch printing of solicitation letters and audit worksheets
- ☐ Rule based automatic appointment scheduling and route map with driving directions
- ☐ Call scheduling for phone auditors and audit trail
- ☐ Comprehensive Management Reports
- ☐ Support for National Accounts
- ☐ Secure download and upload of audits to and from the field software
- ☐ Easy integration with Policy Management System and imaging system
- ☐ Supports importing and exporting of payroll/audit data in popular formats
- ☐ Easy access to historical audit data with support for audit revisions
- ☐ Captures and attach documents to the Audit worksheet
- ☐ Integrated Report Designer and Ad-hoc reporting capabilities to customize canned reports
- ☐ Integrated Quality Review and Back Office support functionality

Field Audit Software

- ☐ Easy payroll data entry through Excel like interface with all Excel features
- ☐ Payroll data import from XML, Excel formats
- ☐ Import Policy data from Policy Management System
- ☐ Download audit assignments from Audit Workflow Tracking and Management system to field audit software (laptop)
- ☐ Individual auditor inventory management with Scheduling and late audit flagging
- ☐ Online tracking of solicitations, follow-up letters
- ☐ Rule based automatic scheduling and route map with driving directions
- ☐ Upload (transmit) completed audits to back-end systems
- ☐ Supports scanning and importing the data into the field audit database
- ☐ Class code and State exceptions look-up
- ☐ Customizable audit quality check lists
- ☐ Web-based system



Premium Audit Services

- ☐ 20% - 30% Savings
- ☐ PAAS Certified Auditors
- ☐ Quick Turn Around Time
- ☐ Mail and Phone Audit Services
- ☐ Physical Audits: Back Office support